

RANK	MASSACHUSETTS	
		<b>2022</b>
	TOP TEN ISSUES	COMPLAINTS
<b>1</b>	<b>Incorrect information on your report</b>	<b>2387</b>
<b>2</b>	<b>Improper use of your report</b>	<b>1800</b>
<b>3</b>	<b>Problem with a credit reporting company's investigation into an existing problem</b>	<b>1170</b>
<b>4</b>	<b>Managing an account</b>	<b>443</b>
<b>5</b>	<b>Attempts to collect debt not owed</b>	<b>387</b>
<b>6</b>	<b>Trouble during payment process</b>	<b>235</b>
<b>7</b>	<b>Problem with a purchase shown on your statement</b>	<b>228</b>
<b>8</b>	<b>Dealing with your lender or servicer</b>	<b>193</b>
<b>9</b>	<b>Unable to get your credit report or credit score</b>	<b>141</b>
<b>10</b>	<b>Fraud or scam</b>	<b>136</b>
	<b>GRAND TOTAL MASSACHUSETTS</b>	<b>8840</b>
	TOP 10 ISSUES WITH SUBPRODUCT	COMPLAINTS
<b>1</b>	<b>Incorrect information on your report</b>	<b>2387</b>
	Credit reporting	2293
	General-purpose credit card or charge card	22
	Other personal consumer report	21
	Loan	12
	Federal student loan servicing	9
	Store credit card	9
	Conventional home mortgage	4
	Lease	4
	Installment loan	3
	Personal line of credit	2
	FHA mortgage	2
	Home equity loan or line of credit (HELOC)	1
	VA mortgage	1
	Title loan	1
	Other banking product or service	1
	Other type of mortgage	1
	Private student loan	1
<b>2</b>	<b>Improper use of your report</b>	<b>1800</b>
	Credit reporting	1768
	Other personal consumer report	13

	General-purpose credit card or charge card	4
	Store credit card	3
	Loan	3
	Private student loan	2
	Checking account	2
	Installment loan	2
	Personal line of credit	1
	Federal student loan servicing	1
	Home equity loan or line of credit (HELOC)	1
<b>3</b>	<b>Problem with a credit reporting company's investigation into an existing problem</b>	<b>1170</b>
	Credit reporting	1143
	Loan	10
	Conventional home mortgage	6
	General-purpose credit card or charge card	3
	Store credit card	2
	Federal student loan servicing	2
	Private student loan	1
	Installment loan	1
	Checking account	1
	FHA mortgage	1
<b>4</b>	<b>Managing an account</b>	<b>443</b>
	Checking account	347
	Savings account	48
	Other banking product or service	43
	CD (Certificate of Deposit)	5
<b>5</b>	<b>Attempts to collect debt not owed</b>	<b>387</b>
	Credit card debt	232
	Other debt	72
	I do not know	41
	Medical debt	26
	Auto debt	7
	Mortgage debt	4
	Private student loan debt	3
	Federal student loan debt	2
<b>6</b>	<b>Trouble during payment process</b>	<b>235</b>
	Conventional home mortgage	184
	FHA mortgage	18

	Home equity loan or line of credit (HELOC)	15
	Other type of mortgage	7
	VA mortgage	6
	Reverse mortgage	5
<b>7</b>	<b>Problem with a purchase shown on your statement</b>	<b>228</b>
	General-purpose credit card or charge card	209
	Store credit card	19
<b>8</b>	<b>Dealing with your lender or servicer</b>	<b>193</b>
	Federal student loan servicing	161
	Private student loan	32
<b>9</b>	<b>Unable to get your credit report or credit score</b>	<b>141</b>
	Credit reporting	140
	Loan	1
<b>10</b>	<b>Fraud or scam</b>	<b>136</b>
	Domestic (US) money transfer	45
	Mobile or digital wallet	45
	Virtual currency	24
	International money transfer	5
	Traveler's check or cashier's check	4
	Refund anticipation check	4
	Credit repair services	4
	Check cashing service	3
	Debt settlement	1
	Foreign currency exchange	1
	<b>Grand Total</b>	<b>8840</b>