

U.S. PIRG

Education Fund

NATIONAL TOP TEN COMPLAINTS BY ISSUE TO CFPB 2021			
	CFPB Product	CFPB Issue	Total Complaints
1	Credit reporting, credit repair services, or other personal consumer reports	Incorrect information on your report	165136
2	Credit reporting, credit repair services, or other personal consumer reports	Problem with a credit reporting company's investigation into an existing problem	109758
3	Debt collection	Attempts to collect debt not owed	39009
4	Credit reporting, credit repair services, or other personal consumer reports	Improper use of your report	30123
5	Checking or savings account	Managing an account	18397
6	Debt collection	Written notification about debt	16103
7	Mortgage	Trouble during payment process	12077
8	Credit card or prepaid card	Problem with a purchase shown on your statement	8273
9	Mortgage	Struggling to pay mortgage	5541
10	Debt collection	Took or threatened to take negative or legal action	5086
	TOTAL OF TOP TEN CATEGORIES		409503
	GRAND TOTAL ALL COMPLAINTS 2021		496028